


Getting started with the WEX benefits mobile app

With the WEX benefits mobile app, managing your benefits does not have to be a chore. You can check your account balance and upload documentation in a fraction of the time. Watch [this video](#) to learn more. 

Download

Download the app for free on Android and Apple devices. Search "Benefits by WEX" to locate the app in your phone's online store or use the applicable link below.

- [Apple Devices](#)
- [Android Devices](#)

Log in

When you open the app for the first time, you'll need to provide the username and password for your online account.

For subsequent logins, you can use your username and password or fingerprint ID/face ID (if available on your device).

Note: We recommend you use the most up-to-date version of the app.

Navigation

Home

- My Accounts section: You can view the plans you're currently enrolled in, along with plan dates and balance information. To access more details on claim history and account activity, tap the name of the specific plan.
- I Want To section: You're able to file a claim, use the [eligible expense scanner](#) and upload receipts, among other options.
- Tasks section: You can view any required action regarding your account.
- Account Overview section: You're able to view your contributions and election summary.

Profile

You can see your name and the date of your last app login. You can also find our contact information, view any legal documentation available to you, manage your benefits cards, and change your login credentials.

Eligible Expenses

You can access the [FSA Store](#) or [HSA Store](#) to shop online for eligible expenses and view other helpful resources.

Note: You may be required to log in to your account again, so we recommend finishing all activities before leaving the app and opening any links.

Log Out

Tap this option if you want to log out of the app.