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How to use EOB Smart Scan in the WEX benefits mobile app

This article outlines how to use EOB Smart Scan in the WEX benefits mobile app.

To watch a video tutorial, click here.

EOB Smart Scan allows you to take a picture of an Explanation of Benefits (EOB) and automatically file a claim or distribution. The benefits mobile app auto-populates the reimbursement details from the picture of the EOB, saving you time.

To use EOB Smart Scan in the mobile app, complete the following steps:

1. From the home screen, tap "Start Scanning."

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	wex		
	My Accou	nts	
HSA Plan		\$3,470.32 >	
FSA Medica	ıl	\$2,400.00 >	
FSA Parking Super Plans	9	\$1,646.80 >	
Smart Scan Import your Explanation of Benefits to auto-fill data for faster reimbursement Start Scanning			
	I Want To	D	
File A	Claim	>	
S Make	e HSA Tran	saction >	
A	Q	c G	
Home F	Profile Res	sources Log Out	t

2. Select the type of EOB.

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< Back	Smart Scan	
N N	/hat kind of EOB	?
Medical		>
Dental		>
Vision		>
Laboratory		>
Chiropractic		>
	WHAT IS AN EOB?	

3. Select the insurance carrier.

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< Back	Smar	rt Scan	
Which in	surance	e carrier is it	from?
Aetna			>
Blue Cross Bl	ue Shield o	f Alabama	>
Blue Cross Bl	ue Shield o	f Illinois	>
Blue Cross Bl	ue Shield o	f Massachusetts	s >
Blue Cross Bl	ue Shield o	f Michigan	>
Blue Cross Bl	ue Shield O	f Minnesota	>
Blue Cross Bl	ue Shield o	f North Dakota	>
Blue Cross Bl	ue Shield O	f Tennessee	>
Blue Cross Bl	ue Shield o	f Texas	>
Care First Blu	e Cross Blu	e Shield	>
Cigna			>
A	2	Z	Ŀ
Home	Profile	Resources	Log Out

4. Tap "Add Pages."

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< Back	Smart	Scan	
E	Explanation	of Benefit	ts
÷	Add Pages		
	NE	XT	
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Home	Profile	Resources	Log Out

5. Select your upload method.

Choose upload method			
RECEIPT ORGANIZER			
DOCUMENTS			
CAMERA			
PHOTOS			
CANCEL			

6. Take the applicable action.

Scenario	Action
You have additional pages to upload.	Tap "Add Pages."
You don't have additional pages to upload.	Tap "Next."

Back	Smart Scan planation of Benefit ignaNewTestTrevor.pdf	s
Ex	planation of Benefit ignaNewTestTrevor.pdf	ts
Ex	planation of Benefit ignaNewTestTrevor.pdf	ts
	ignaNewTestTrevor.pdf	
PDF C		W
+ ^	dd Pages	
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	NEXT	
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7. Review the EOB Summary and take the applicable action.

Scenario	Action
Not all of the information is accurate, and	Tap "Edit."
you need to make changes.	Note: To make changes, you can rescan the EOB or make changes manually.
All of the information is accurate, and you	Tap "Next."
don't need to make changes.	

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< Back	Smart Scan	
E E	OB Summar	y
Date		2/18/2019
Expense Amo	ount	\$94.95
Total Billed A	mount	\$1,402.12
Provider	DO	CTOR ACULA
EOB #	14	47589081603
Category		Medical
Patient	TRE	VOR S SMITH
	EDIT	
	_	_
SAVE FOR LA	TER	NEXT
A		

8. Select the account from which you'd like to pay the provider.

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< Back	Pay E	OB	
		0.0	
	Pay E	OB	_
Pay EOB #1	47589081603		
\$94.95 on 2 TREVOR S 5	2/18/2019 at DC SMITH	OCTOR ACUL	A to
AC	COUNT TO) PAY FRO	M
Healthcare	Reimbursemen	t Account(s):	
Super Plans	- FSA Medical	\$2,4	100.00
Health Savi	ngs Account	\$3,4	470.32
\cap	2		[]+
Home	Profile	Resources	Log Out

9. Complete the remaining fields.

10. Tap "Submit."

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